

Medical Technical Officer

JOB TYPE Full Time

NO. OF VACANCIES 02

LOCATION Bangalore, Karnataka

WHO WE ARE

Noora Health's mission is to improve health outcomes and save lives by empowering family caregivers with the skills they need to care for their loved ones

Noora Health turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient's care - the patient's own family - turning these worried family members into skilled caregivers. The Care Companion Program (CCP) is currently implemented at more than 150 government hospitals across India and Bangladesh and over 1,000,000 patients and family members have been trained by the CCP. Research on the program has found improved health behavior uptake, decrease in post-surgical complication rates, and decrease in newborn complications/readmissions. Noora Health's COVID-19 response has reached more than 15 million people.

Noora Health was launched out of Stanford University in 2014, and has been supported by many large philanthropic foundations including Mulago, Draper Richards Kaplan, Echoing Green, Ashoka, Medtronic and Jasmine Social Investments among others.

For more information:

- 1) [2021 Annual Report](#)
- 2) [Noora Health Website](#)

At Noora Health, we value diversity. Diversity includes but is not limited to gender identity, caste, religious practice, sexual orientation, ability, among many others. We encourage people from all backgrounds to apply for positions at Noora Health

JOB DESCRIPTION

The Medical Technical Officer should be committed towards and passionate about public and community health and health education, and ready to join our dynamic team of creative designers, public health experts, and behavioral researchers in order to advance the Care Companion Program. Overall, the role will be focused on developing a health education curriculum based on government guidelines and local health practices and reviewing, and approving content for medical accuracy. This content may be used over mobile phone platforms, in-facility trainings, and many other formats that reach thousands of people daily.

EXPECTATIONS

- Owns the entire Medical Strategy and Production process for a particular medical condition area (we currently have programs in Maternal and Child Health, General Medical & Surgical, Tuberculosis, Oncology, Cardiology):
 - Keeps up-to-date with the latest guidelines, government priorities and research around health behaviours and practices
 - Visits hospitals and interacts with key stakeholders (nurses, doctors, patients and caregivers) to understand community perspective and challenges at the health systems level and how they can be addressed via the health education curriculum
 - Identifies the medical and behavioural health outcomes that are important for the program's success
 - Develops the Curriculum/Content structure based on Needs Finding insights and desk research (literature reviews, review of scientific and clinical guidelines)
 - Participates in strategic planning and project meetings with internal teams and partner organisations, as needed
- Medical Reviews:
 - Review documents for medical accuracy and “signs off” based on medical correctness
 - Support the Training and Research teams with medical reviews of tools and documents
- Content testing and revisions

- Participates in Testing of medical content to check the efficacy of the health education curriculum
- Leads iterations of content based on new guidelines, evaluation outcomes, feedback from the field

MUST-HAVES

- This role is aimed at a medical professional (MBBS / MD) with 6+ years of experience who is strongly motivated to solve important public health challenges, is dedicated to the social and development sector, and to health equity.
- Clinical medical experience of at least 4 years
- Knowledge of and/or experience working in the public health field or development sector
- Experience in medical writing, preparing training materials, writing research papers
- Empathetic and curious about communicating with diverse audiences
- Excellent document/report writing skills in English
- Being multilingual. Proficiency in Hindi and/or any other South Asian language is required.
- Good knowledge of MS Office
- Willing to live and work in Bangalore and travel to project sites as required within India, both around Bangalore and interstate (not more than 5 days/month).

NICE TO HAVE

- MD (Doctor of Medicine) / other post-graduate degree preferred (specialisation in Obstetrics & Gynaecology, General medicine, Community Health/Preventive Medicine and/or Masters in Public Health)
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HOW TO APPLY

Email the following materials with the subject line **Medical Technical Officer** to people@noorahealth.org

- A one-page cover letter describing your interest in the position and background
 - An updated resume, which includes languages spoken and relevant experiences
 - 2+ samples of your work
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