

Training Manager

JOB TYPE: Full-time

LOCATION: Madhya Pradesh (preferably a resident of Bhopal), but requires travel throughout India.

TEAM: Training

SALARY: Rs 68,000–73,000 (negotiable)

WHO WE ARE

Noora Health's mission is to improve outcomes and strengthen health systems by equipping family caregivers with the skills they need to care for their loved ones. Founded in 2014, Noora Health turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient's care: their own family.

With the support of six state governments in India, the Government of Bangladesh, and large private hospital systems, Noora Health has trained more than two million caregivers across 329 facilities. In a cohort of patients, the program reduced post-surgical cardiac complications by 71%, maternal complications by 12%, newborn complications by 16%, and newborn readmissions by 56%.

Noora Health was honored as a TED 2022 Audacious Project Grantee and recipient of the 2022 Skoll Foundation Award for Social Innovation. Featuring Edith Elliott and Shahed Alam, our Co-Founders and Co-CEOs, Noora Health's mission took the spotlight at TED 2022 and was also featured in a 2022 Skoll video.

JOB DESCRIPTION

Noora Health's goal is to expand its current work in India and to serve patients where we will develop, launch, and implement a context-specific, needs based, interactive, and adaptable intervention. As a Training Manager, you will design, develop and deliver training in Madhya Pradesh, Punjab, Chhattisgarh states mainly and also support training elsewhere based on the need. You will also work closely with the training team based in Bengaluru, supporting them in any project requiring your need. You are, based on the need, expected to work closely with the implementation teams of the respective states in ensuring successful implementation, monitoring and supervision of the flagship program called the Care Companion Program (CCP).

EXPECTATIONS

- Experience of 5 - 7 years. Minimum 3 years of training experience is preferred
- Exceptional problem-solver and leadership abilities.
- Ability to fit in and be a team player with excellent communication skills
- Be an independent and creative thinker able to take projects through to completion
- Be able to fit well both inside an office space and outside in the field health facilities. You should be able to problem solve independently at the ground level.
- Diplomacy, humility, confidence are all important traits
- Ability to innovate to handle challenges and to improve upon training efficiencies
- You will be expected to work in the urban and rural health facilities both in the public and private sectors. Both environments are crucial in our ability to scale, and we need our training manager to possess the graces required to adapt.
- Willing to travel to remote places within the country and abroad when required
- Ability to work with state implementation teams and support them in their training needs

SKILLS REQUIRED

- Knowledge of Instructional Designing (ID), Course designing, Curriculum Development and Adult learning principles and teaching techniques
- Able to build learning modules and courses on LMS/CMS platforms

- Basic computer skills- email, G-drive, windows office, handling accessories like projectors, speakers etc.
- Good communication and training skills
- Confident leadership skills necessary to build capacity of the teams members

ROLES AND RESPONSIBILITIES

- Designing, developing and delivering training
- CCP quality improvement through handholding and booster training
- Motivating and engaging the trainers through in-person visits and virtual platforms
- Managing LMS/CMS platforms
- Writing training manuals
- Managing Noora Health Trainers (if any)
- Contributing to the training team's strategy planning
- Seek current training methods and best practices to facilitate training
- Extensive knowledge for creating instructional materials
- Effectively organize and manage multiple training initiatives simultaneously
- Making attractive powerpoint presentation

Additional roles and responsibilities

- Supporting the medical team in content development
- Supporting the design team in design projects and translation works
- Partnering with the research team for training related studies

QUALIFICATIONS

- Bachelor degrees- Medical Sciences / Nursing / Public Health
- Master degrees- Nursing / Public Health / Social Sciences and Development Studies
- Experience in Public Health is preferred
- Must be fluent to read/write/speak in English & Hindi & knowledge of other languages will be an added advantage



HOW TO APPLY

Email the following materials with the subject line **Training Manager** to **people@noorahealth.org** to apply

- A one-page cover letter describing your interest in the position and background
- An updated resume, which includes languages spoken and relevant experiences
- Some samples of your work [2+ would be nice] and portfolio