

Country Liaison (Indonesia)

JOB TYPE: Part-time (10-15 hrs/week)

LOCATION: Jakarta, Indonesia

TEAM: Global Partnerships & Strategy

WHO WE ARE

Noora Health's mission is to improve outcomes and strengthen health systems by equipping family caregivers with the skills they need to care for their loved ones. Founded in 2014, Noora Health turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient's care: their own family.

With the support of six state governments in India, the Government of Bangladesh, and large private hospital systems, Noora Health has trained more than two million caregivers across 329 facilities. In a cohort of patients, the program reduced post-surgical cardiac complications by 71%, maternal complications by 12%, newborn complications by 16%, and newborn readmissions by 56%.

Noora Health was honored as a TED 2022 Audacious Project Grantee and recipient of the 2022 Skoll Foundation Award for Social Innovation. Featuring Edith Elliott and Shahed Alam, our Co-Founders and Co-CEOs, Noora Health's mission took the spotlight at TED 2022 and was also featured in a 2022 Skoll video.

WHAT YOU WILL DO

You will be serving as Noora's primary team lead and point of contact in Indonesia, and representing the organization in the public health system. The Country Liaison is a pioneering role, leading the development of Noora Health's work in Indonesia by establishing new partnerships, coordinating with government authorities, advising on program strategy, and securing legal permissions. Key deliverables include:

- Advising Noora's CEOs and Director of Global Partnerships & Strategy on organizational, strategic, and programmatic elements in order to successfully initiate work in Indonesia
- Serving as the main point of contact between Noora and Indonesian government health officials
- Establishing new partnerships between Noora Health and health organizations across Indonesia including potentially with NGOs, academic institutions, service providers/vendors and civil society organizations.
- Leading the process locally and in-person for the procurement of needed legal permissions (including MoUs and iNGO registration)
- Help establish a preliminary Noora Health team in Indonesia

WHAT WE ARE LOOKING FOR

- Professional in the field of Public or Community Health and Management
- Minimum 5 years of working experience in Public/Community/Clinical Health in Indonesia
- Minimum 5 years of experience in the management of program teams and offices
- Fluent in Bahasa Indonesia and English
- Proven skills in capacity development, coaching and leadership Ability to network, coordinate and cooperate with partners, staff, government authorities, local communities and other NGOs and build strong mutual relationships
- Sensitivity to cultural differences, ability to adapt to the context and work under pressure



ADDITIONAL BONUSES

- Prior experience working with global health organizations
- Successful track record of securing and executing partnerships with the Indonesian government
- Successful track record of collaborating and working with the Indonesian Ministry of Health

WHAT WE VALUE

At Noora Health, we value diversity, equity, and inclusion, and we understand the value of developing a team with different perspectives, educational backgrounds, and life experiences. We prioritize diversity within our team, and we welcome candidates from all gender identities, castes, religious practices, sexual orientations, and abilities – among many others. We encourage people from all backgrounds to apply for positions at Noora Health.

HOW TO APPLY

Email the following materials with the subject line **Indonesia Liaison** to people@noorahealth.org:

- A one-page cover letter describing your interest in the position and background.
- An updated resume, including languages spoken and relevant experiences.